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TOP PRODUCERS 2020

LOAN OFFICERS AT THE
FOREFRONT OF THE FIELD
SAY USE OF AI TOOLS IS KEY
TO MAINTAINING A COMPETITIVE
EDGE, AS IS THE NEED TO MOVE
THE CLIENT CONVERSATION
BEYOND RATES ALONE. AND IN
THE AGE OF COVID-19, THEY SAY
REMOTE SIGNINGS AND
FINANCIAL CONTINGENCIES

ARE MORE CRUCIAL THAN EVER.



Origination

Physical mortgage closings in a time of social distancing Page 4



Secondary

Title insurers show relative strength as coronavirus spreads

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Technology

How mortgage firms use tech to stay staffed amid the pandemic Page 7



A surge before the storm

2019 saw volume grow by leaps and bounds, boosting production broadly. Need evidence? The volume for this year's No. 400 producer topped that reported by last year's No. 300

By Brad Finkelstein

During 2019, mortgage originators started the year concerned about attracting new business. By year's end, they were tallying up the first collective \$2 trillion year since 2012.

The strength of that market is seen in this year's Top Producer results. This year, the No. 400 originator produced nearly \$35 million; a year ago, the loan officer ranked 300th did \$30 million. That momentum carried into the first couple of months of 2020, but with so much of the economy in shutdown mode, it's impossible to predict with certainty what the year will bring — at least in terms of volume.

Beyond volume, some significant trends are taking shape. And in an effort to understand how these outstanding performers view those trends, participants in the program were polled on key industry issues. This year's questions probed how artificial intelligence is affecting respondents' jobs, what client needs are not being met by the market and how these profes-

sionals strive to move the customer conversation beyond just a comparison of interest rates.

This year marks the 22nd anniversary of the Top Producers program. The rankings are open to mortgage loan officers and mortgage brokers who work at depository, nonbank and mortgage brokerage firms in the United States.

Be sure to visit NationalMortgageNews,com for complete Top Producers content, including the full 400 name list, additional rankings based on regions and loan product type, as well as data and analysis gleaned from insights the loan officers provided about key market developments, business practices and career priorities.

You'll also get their views on key industry trends in technology, thoughts on business strategy and insights gleaned from working with consumers on the transaction that, for many, will be the biggest they ever undertake.

Top Producers

Ime	Company	Volume	# of Loans	Rank	Name	Company	Volume	# of Loans
an Minkow	Homebridge Financial Services	\$450,287,058	804	51	Zoey Cigar-Hodge	Better.com	\$134,060,304	454
oh Hu	Better.com	\$352,055,029	585	52	Katie Mallon	Better.com	\$133,239,145	364
ris Gallo	NJ Lenders Corp	\$346,614,793	838	53	John Antonelli	Vantage Point Mortgage	\$127,527,465	417
perto Espinoza	Better.com	\$335,636,375	997	54	John Pyne	Intercoastal Mortgage	\$126,312,292	235
an Shane	Sammamish Mortgage	\$324,401,035	837	55	Amanda Sessa	SWBC Mortgage	\$124,947,729	265
x Leaman	LoanPeople	\$316,491,755	990	56	Matthew Adler	Lake Michigan Credit Union	\$122,309,708	506
hael Rodriguez	Platinum Capital Mortgage	\$287,769,349	528	57	Angela Kakos	1st Securities Mortgage	\$121,633,986	566
nifer Tsang	Better.com	\$281,587,192	807	58	Mike Hartunian	Homebridge Financial Services	\$120,412,416	189
hony Musante	PNC Bank	\$277,680,145	313	59	Cameron Breed	SWBC Mortgage	\$120,285,076	298
ar Gebril	Academy Mortgage	\$268,000,000	455	60	Tyler Bahnsen	Homebridge Financial Services	\$118,197,365	407
nifer Sze Tho	Better.com	\$262,678,643	806	61	Melissa Bell	McLean Mortgage	\$116,536,469	298
athan Casimir	Better.com	\$260,606,926	599	62	Patty Lopez	Better.com	\$114,498,865	267
oby Oakes	Corporate Investors Mortgage	\$251,167,985	794	63	Tim Smith	Chemical Bank-TCF Home Loans	\$114,169,561	270
y Kavanewsky	CMG Mortgage	\$248,986,635	477	64	Steve Novotny	Willamette Valley Bank	\$113,623,663	413
shank Shekhar	Arcus Lending	\$235,383,157	617	65	Lauren Michael	Better.com	\$113,173,547	394
tt Andre	FBC Mortgage	\$231,960,067	858	66	Vick Bedi	SD Capital Funding	\$112,773,968	135
		-	552	67	Gregg Harris	LenderCity Home Loans	\$112,000,000	275
ginald Maddox	McLean Mortgage	\$227,305,632	Name of Street	Total Marie	THE RESERVE AND ADDRESS OF THE PARTY OF THE	C2 Financial	\$110,973,019	226
rig Stelzer	CrossCountry Mortgage	\$226,184,036	701	68	Joseph Chacko			
Peterson	Better.com	\$225,586,288	414	69	Amit Kaim	George Mason Mortgage	\$110,488,388	224
phanie Amoro	Better.com	\$223,946,134	670	70	Nicholas Borta	Security First Financial	\$109,788,937	559
ris Furie	Insignia Mortgage	\$215,512,850	100	71	Michael LiPari	Bond Street Mortgage	\$107,295,941	291
mon Germanides	Insignia Mortgage	\$212,963,375	112	72	Kelly Zitlow	Cornerstone Home Lending	\$106,628,849	349
hael Borodinsky	Caliber Home Loans	\$209,900,000	646	73	April Ye Wang	General Mortgage Capital	\$106,430,213	143
ob Ragusa	Better.com	\$194,943,775	615	74	Sean Fritts	Direct Mortgage Loans	\$105,020,961	237
ın Grant	Fairway Mortgage	\$185,003,874	376	75	Sarah Welsh	Prosperity Home Mortgage	\$103,100,711	204
othy Taylor	Homebridge Financial Services	\$181,358,694	230	76	Michael McGinniss	Better.com	\$102,947,029	353
thael McGurr	Better.com	\$178,469,933	492	77	Dan Chapman	Homebridge Financial Services	\$102,703,157	206
ristopher Keelin	Family First Funding	\$173,626,393	622	78	Brian Morley	Fulton Mortgage	\$102,527,000	226
thael DeRaspe	KeyBank	\$172,460,000	274	79	Shawn Huss	Chemical Bank-TCF Home Loans	\$102,299,369	873
nce Johnson	Regions Mortgage	\$171,109,706	297	80	Russell Laing	Vista Lending	\$102,172,330	317
phanie Dombrowski	Ent Credit Union	\$168,618,499	466	.81	Andrea Wine	McLean Mortgage	\$101,841,992	244
ıren Maxwell	CrossCountry Mortgage	\$165,188,310	604	82	Bryan Lovern	Prosperity Home Mortgage	\$101,658,310	282
rey Ann Cyr	CMG Financial	\$163,357,258	677	83	Jackie Lessard	Better.com	\$101,311,299	299
m Rosenblatt	Academy Mortgage	\$158,166,682	510	84	Chris Minjarez	CMG Financial	\$101,142,289	413
tlana Geraghty	On Q Finoncial	\$158,131,273	517	85	Ryan Holford	CMG Financial	\$100,815,622	224
nuel Marx	Better.com	\$157,161,298	494	86	Walter Gorman	Nj Lenders Corp	\$99,930,636	294
tt Oliver	Lund Mortgage Team	\$155,478,862	569	87	Brent Palmer	Homebridge Financial Services	\$97,899,014	308
thael Brown	Churchill Mortgage	\$153,535,066	541	88	Wes Kleckley	Interlinc Mortgage	\$97,285,278	381
therine Haddad	Atlantic Home Loans	\$152,971,259	373	89	Peter Accolla	George Mason Mortgage	\$97,250,708	206
nny Meier	Homebridge Financial Services	\$151,219,722	288	90	Milo Grecian	Mission Home Mortgage	\$97,127,800	203
lissa Cohn	Family First Funding	\$150,757,262	113	91	Josef Halvorsen	Bank of England Mortgage	\$96,875,890	457
nael Bornstein	NewFed Mortgage	\$190,757,262	405	92	Shirley Stange	Ent Credit Union	\$95,772,180	371
			-	93	Troy Toureau	McLean Mortgage	\$95,718,403	237
athan Okun	Prosperity Home Mortgage	\$149,189,700	269	THE RESERVE	the state of the s	THE RESIDENCE OF THE PARTY OF T	Annual Control	225
rerio Garcia								385
en Nielson	The second secon	A CONTRACTOR OF THE PARTY OF TH	696	10.100	NAME OF TAXABLE PARTY.	and the second s	The second second	None and
vid Kobreek			VI CO					443
nmy Saul	The second second second second second	THE RESERVE TO SERVE	CONTRACTOR OF	100		AND REAL PROPERTY AND REAL PRO	and the second	255
h Nickerson	Better.com	\$139,035,385	447	98	Alex Islas	CTBC Bank	\$92,024,231	191
nig Andriulli	Bond Street Mortgage	\$138,104,561	346	99	Ryan Dorman	Evergreen Home Loans	\$90,822,005	326
ren Nie vid Kol nmy S	elson breek aul erson driulli	dison Guild Mortgage breek Better.com aul Federal Hill Mortgage erson Better.com driulli Bond Street Mortgage	State	Stant	Alson Guild Mortgage \$146,610,730 696 95 breek Better.com \$145,294,009 96 aul Federal Hill Mortgage \$139,298,399 430 97 erson Better.com \$139,035,385 447 98 driulli Bond Street Mortgage \$138,104,561 346 99	Sincoln Guild Mortgage \$146,610,730 696 95 Mona Edick	State Stat	Same

Top Producers

Rank	Name	Company	Volume	# of Loans	Rank	Name	Company	Volume	# of Loans
101	Derek Wetzel	On Q Financial	\$90,131,445	147	151	Michoel Picore	Bay Equity	\$70,015,583	204
102	Jonathan Trujillo	Better com	\$90,074,850	292	152	Stuart Brown	Guild Mortgage	\$70,000,000	225
103	Charles Newell	Triumph Bank Home Loans	\$89,419,849	286	153	Jonathan White	Blue Door Mortgage	\$69,988,144	169
104	Allison Davis	George Mason Mortgage	\$88,261,315	399	154	Greg Mullan	George Mason Mortgage	\$69,525,978	163
105	Amber Coleman	Guild Mortgage	\$87,504,598	385	155	Brian Carson	Certainty Home Loans	\$69,318,171	317
106	Steve Thompson	Gateway Mortgage Group	\$86,452,191	489	156	Lindo Mister	Highlands Residential Mortgage	\$69,276,567	287
107	Adam Cornacchio	WSFS Mortgage	\$86,328,625	300	157	Landon Keeter	Better.com	\$69,131,872	199
108	Aolana Freeman	Better.com	\$86,030,011	293	158	Patti Shaner	Homebridge Financial Services	\$68,841,959	182
109	Mark Baker	SWBC Mortgage	\$85,450,812	351	159	Justin Hrabovsky	CMG Financial	\$68,544,412	262
110	Alex Luboff	Prosperity Home Mortgage	\$85,057,470	305	160	Vince Patrick	Homebridge Financial Services	\$68,245,227	219
111	Josh Moody	Goldwater Bank	\$84,689,828	384	161	Luis Feliciano	Better.com	\$67,578,633	116
112	Jimmy Alexander	SWBC Mortgage	\$84,434,888	404	162	Timothy Barbieri	Oceanside Mortgage	\$67,575,075	370
113	David Young	Academy	\$84,129,688	250	163	Justin Morris	Guild Mortgage	\$67,546,064	244
114	Mike Stein	McLean Mortgage	\$83,975,430	183	164	Nick Maddock	Guild Mortgage	\$67,544,713	340
115	Corey Chafin	Triumph Bank	\$83,316,991	267	165	Ivan Pastor	Interlinc Mortgage Services	\$67,531,788	323
116	Anna Pangilinan	Better.com	\$82,742,250	250	166	Jim King	Willamette Valley Bank	\$67,408,347	214
117	Joshua Rubin	First Securities Financial Services	\$80,993,331	304	167	Nicholas Utesch	Progressive Financial Services	\$67,135,613	313
118	Mary Greenwood	Ent Credit Union	\$80,866,156	300	168	Sean Ritter	Batter.com	\$67,113,110	245
119	Reed Hazard	CMG Mortgage	\$80,801,482	220	169	James Snyder	Inlanta Mortgage	\$66,808,799	247
120	Kelly Manderscheid	Stearns Lending	\$80,761,383	223	170	A J Lane	CMG Financial	\$66,444,257	238
121	Lisa Holbrook	Ent Credit Union	\$80,450,704	353	171	Joseph Cipollo	CMG Financial	\$66,164,990	258
122	Mandi Feely Swain	Premier Mortgage Resources	\$80,197,947	343	172	Chad Bowers	Huntingdon Valley Bank	\$66,085,050	249
123	Alexander Jaffe	First Home Mortgage	\$80,034,439	191	173	Brooks Grasso	Fulton Mortgage	\$65,823,330	198
124	Joe Massey	Castle & Cooke Mortgage	\$79,888,042	261	174	Stephen Seidler	Homebridge Financial Services	\$65,809,782	106
125	Dave King	SWBC Mortgage	\$79,695,164	225	175	Jeffrey Senker	Primary Residential Mortgage	\$65,411,762	221
126	Nick Street	Mountain West Financial	\$78,214,677	248	176	Brian Kempf	George Mason Mortgage	\$64,497,509	125
127	Michael Trejo	Bridgepoint Funding	\$77,806,402	167	177	John Olbrich	American Security Mortgage	\$63,582,171	134
128	David Hosterman	Citywide Home Loans	\$77,142,261	276	178	Jason Pike	Waterstone Mortgage Corp	\$63,566,450	244
129	Jerry DeMaio	Family First Funding	\$76,678,346	247	179	Janene McGowan	Homebridge Financial Services	\$63,460,282	268
130	Brionna Boyd	Better.com	\$76,178,313	261	180	Troy Williamson	On Q Financial	\$63,236,153	283
131	Ben Zitting	Bay Equity Home Loans	\$76,035,963	284	181	Anwer Mangrio	UIF Corp.	\$63,172,056	146
132	David Stallings	Homestar Financial	\$74,264,745	333	182	Kathryn Pedersen	Bay Equity Home Loans	\$62,982,329	200
133	Tommy Maly	Academy Mortgage	\$73,685,487	173	183	Billy Campbell	PRMI	\$62,890,395	230
134	DeAnn Ellis	PRMI	\$73,434,493	388	184	Michael Regan	Stearns Lending	\$62,602,315	133
135	Christian Volker	Better.com	\$73,292,476	239	185	Shelby Weston	Interlinc Mortgage Services	\$62,320,860	330
136	Kevin Retcher	First Meridian Mortgage	\$73,083,761	172	186	Michelle Castle	Guild Mortgage	\$62,161,673	317
137	Gina Allman	Ent Credit Union	\$72,767,442	280	187	David Torres	Bay Federal Credit Union	\$62,105,350	132
138	Michael Osorio	Farmers and Merchants Bank	\$72,742.279	96	188	Michael Suffoletto	Guaranteed Rate	\$61,882,019	147
139		Academy Mortgage	\$72,317,718	209	189	Scott Stinson	FBC Mortgage	\$61,753,359	M Blancal
140	Aaron Morgan	Control of the last of the las	Name and Address of the Owner, where the Owner, which is the Owner, where the Owner, which is the Owner, which i	245	190	Carol O'Connell	McLean Mortgage	\$61,738,689	135
-	Brian Delfs	Better.com	\$72,107,921	-	191	Suzi Gradisar	Ent Credit Union	\$61,168,690	277
141	Fernando Marquez	George Mason Mortgage	\$71,735,418	138	192	Michael Ullmann	First Heritage Mortgage	\$61,121,685	165
142	Robert Rudd	McLean Mortgage	\$71,640,945	143	-	Chad Cantrell			335
143	Victor Sasson	Better.com	\$71,485,519	212	193	Nathaniel Vogel	Certainty Home Loans Luxury Mortgage	\$60,980,788	91
144	Jill Lyons	CMG Financial	\$71,172,214	196	194	Keena Maher	Waterstone Mortgage	\$60,665,076	157
145	James Collins	CMG Mortgage	\$70,784,889	242	195	Fred Nicotra	Better.com	\$60,523,786	210
146	Andrew Augustyniak	Peoples Mortgage	\$70,501,346 \$70,374,853	290	197	Michelle Bruto da Costa	Homebridge Financial Services	\$60,379,213	188
147	Kyndle Quinones	Primary Residential Mortgage		205	198		V Delivery of the last of the	The state of the state of	151
148	Brett Green	Guild Mortgage	\$70,210,025	205		Rich Holsman	Bay Equity Home Loans	\$60,248,367	
149	Yvette Clermont	Inlanta Mortgage	\$70,070,073	314	199	Andy Burton	Waterstone Mortgage	\$60,026,586	205
150	Jennifer Beeston	Guaranteed Rate Mortgage	\$70,056,977	170	200	Mark Bragaw	McLean Mortgage	\$59,931,833	120

Top Producers

Rank	Name	Company	Volume	# of Loans	Rank	Name	Company	Volume	# of Logns
201	Molly Nadeau-Peterson	Waterstone Mortgage	\$59,925,038	239	251	Matthew Davidson	Ent Credit Union	\$53,681,704	
202	James Hutelmyer	PRMI	\$59,866,020	210	252	Pranav Sahai	Jumbo Loan Experts	\$53,531,558	158
203	Glenn Benson	Prosperity Home Mortgage	\$59,836,036	131	253	Mark Mayfield	CrossCountry Mortgage	\$53,520,063	174
204	Michael James Kiley	Oceanside Mortgage	\$59,775,822	321	254	Andrew Byrd	Willamette Valley Bank	\$53,313,101	209
205	Sheryl Douglas	Interlinc Mortgage Services	\$59,741,532	271	255	Greg Scholl	Prosperity Home Mortgage	\$53,186,462	113
206	Larry Justice	McLean Mortgage	\$59,603,343	127	256	Jili Thompson	Interlinc Mortgage Services	\$52,872,490	238
207	Jasmine Krnjetin	Waterstone Mortgage	\$59,590,230	198	257	John Giannattasio	United Wholesale Funding	\$52,522,138	86
208	Brandi Siefkas	On Q Financial	\$59,520,698	Well-A	258	Melanie Boyajian	Academy Mortgage	\$52,477.637	157
209	Andrew Oliva	Oceanside Mortgage	\$59,392,396	342	259	Kimberley Negron	Homebridge Financial Services	\$52,464,971	218
210	Kevin Luchko	IoanDepot	\$59,296,496	189	260	Leslie Moss	Vintage Lending	\$52,294,990	181
211	Jon Lamkin	Guaranteed Rate	\$59,255,329	266	261	Brooks Kelly	Homebridge Financial Services	\$51,996,872	174
212	Edward Powers	Academy Mortgage	\$59,141,891	177	262	Ryan Gilliam	Watestone Mortgage	\$51,685,359	211
213	Edward Quinby	Bay Equity Home Loans	\$58,977,733	93	263	Benjamin Andrus	On Q Financial	\$51,449,080	
214	John Thomas	Primary Residential Mortgage	\$58,793,255	264	264	Jill Taylor	Gateway Mortgage Group	\$51,261.056	305
215	Joshua Gullick	Summit Funding	\$58,779,471	104	265	Matthew Gordon	Freedom Mortgage	\$50,603,253	135
	Melissa Donahue	On Q Financial	\$58,706,383	202	266	Mei Mei	Better.com	\$50,548,153	180
216		A STATE OF THE PARTY OF THE PAR					NJ Lenders		
217	Edward Stratton	Waterstone Mortgage	\$58,667,120	210	267	Sandy Davis	THE CHINESE TO SAVE	\$50,546,289	173
218	Geoff Rooker	Primary Residential Mortgage	\$58,643,365	254	268	Fidel Dorado	Golden Empire Mortgage	\$50,422,831	300
219	Sarah Kohut	Guaranteed Rate	\$58,512,893	109	269	Ted Malkhasian	Guaranteed Rate	\$50,400,438	118
220	Potrick Arledge	Homebridge Financial Services	\$58,455,146	166	270	Brian Woltman	Embrace Home Loans	\$50,377,293	133
221	Joe Tishkoff	Finance of America Mortgage	\$58,444,324	102	271	Christopher Shields	Freedom Mortgage	\$50,269,952	131
222	David Robbins	Golden Lenders	\$58,132,003	159	272	Mike Rafii	Bay Equity Home Loans	\$50,175,433	99
223	Michael Wright	Summit Mortgage	\$57,919,108	175	273	Joseph Pattee	Guild Mortgage	\$50,062,086	191
224	Joshua Jensen	Simplify Home Loans	\$57,428,129	189	274	Mike Orsini	McLean Mortgage	\$49,950,202	128
225	Blair Wright	Triumph Bank Home Loans	\$57,132,920	180	275	Darin Clark	Chemical Bank	\$49,901,417	137
226	Alyssa Beller	Academy Mortgage	\$56,933,844		276	Shawn Presnell	Academy Mortgage	\$49,833,168	279
227	Timothy Weber	M2 Lending Solutions	\$56,933,388	174	277	Poddi Bailey	Gateway Mortgage Group	\$49,747,325	200
228	Joel Van Asch	Homebridge Financial Services	\$56,854,490	179	278	Martin Yapur	Homebridge Financial Services	\$49,602,955	157
229	Douglas Bateman	Gold Financial Services	\$56,817,943	201	279	Glen Bralley	McLean Mortgage	\$49,580,502	120
230	Ryan Parker	Bay Equity Home Loans	\$56,473,848	170	280	William Ezell	Guild Mortgage	\$49,561,606	146
231	Nathan Blair	Simplify Home Loans	\$56,469,425	166	281	Carlo Colantonio	CMG Financial	\$49,517,728	290
232	Kevin Long	CMG Financial	\$56,304,609	184	282	Lisa Mathews	Gateway Mortgage Group	\$49,414,238	180
233	Allen Coombs	Bay Equity Home Loans	\$56,182,781	217	283	Mark Hedman	Homebridge Financial Services	\$49,267,534	124
234	Marc Demetriou	Guaranteed Rate	\$55,947,946	141	284	Andrew Zemon	Waterstone Mortgage	\$49,036,165	172
235	Rory Lithgow	Interlinc Mortgage Services	\$55,885,886	242	285	Meghan Merrill	CMG Mortgage	\$49,019,919	227
236	Richard Alashaian	NJ Lenders	\$55,859,295	131	286	Loren Uber	First California Funding	\$48,915,230	86
237	Michael Steele	Goteway Mortgage	\$55,743,643	272	287	Robert Oliver	Oceanside Mortgage	\$48,783,464	267
238	Michael Bovaird	NJ Lenders	\$55,647,362	123	288	Michael Richardson	Bay Equity Home Loans	\$48,726,042	151
239	Jeremy Johnson	McLean Mortgage	\$55,607,230	146	289	Paula White	McLean Mortgage	\$48,685,219	123
Tares	Jeffrey Blaxland	HomeFirst Mortgage Bankers	\$55,259,905	150	FOR SUL	Graham Parham	Highlands Residential Mortgage	\$48,665,578	480
240					290			\$48,476,241	
241	Randy Lipp	Certainty Home Loans	\$55,203,081	217	291	Stephany Puente	Point Mortgage Corp.	The second second	158
242	Jenna Stiltner	Atlantic Coast Mortgage	\$55,009,819	218	292	Brandon Williams	Homebridge Financial Services	\$48,387,953	163
243	Celina Tominna	Point Mortgage	\$54,953,044	138	293	Brian Fullmer	Willamette Valley Bank	\$48,267,253	204
244	Ralph Tancredi Sr.	Manasquan Bank	\$54,751,329	126	294	Michael Smalley	Waterstone Mortgage	\$48,216,146	207
245	Chad Wilhelm	SWBC	\$54,730,100	235	295	John Gabaldon	Waterstone Mortgage	\$48,148,015	293
246	Richard Wallace	Priority Financial	\$54,642,865	140	296	Jennifer Buckholz	CMG Financial	\$47,921,435	133
247	Joshua Campbell	CMG Financial	\$54,351,227	234	297	David Rossiello	Prosperity Home Mortgage	\$47,850,000	and the same
248	Laurie Kleissler	Oceanside Mortgage	\$54,322,053	318	298	Travis Chapman	Local Mortgage	\$47,815,017	140
249	Vicky Brietzke	SWBC Mortgage	\$53,963,509	86	299	Jarad Brown	Certainty Home Loans	\$47,801,570	228
250	Ron Haddad	Key Mortgage Services	\$53,960,341	191	300	Suzanne Martindale	Guild Mortgage	\$47,748,930	101